



The Alliance
THE NATIONAL INDIGENOUS
EMPLOYMENT & TRAINING ALLIANCE

The National Indigenous Employment and Training Alliance (The Alliance) Privacy Statement

1. Privacy Statement

This document sets out the policy of The Alliance (ABN: 96 673 379 724) relating to the protection of the privacy of personal information. The Alliance takes your individual right to privacy seriously.

The Alliance is committed to protecting your privacy. We comply with the Australian Privacy Principles (APPs) under the Privacy Act 1988 (Cth). For more details, visit www.oaic.gov.au. Questions can be directed to connect@nieta.org.au.

2. Background

This policy outlines how The Alliance collects, uses, stores and discloses personal information in accordance with our legislative obligations and ethical standards. The Alliance complies with the Privacy Act 1988, Privacy Amendment (Enhancing Privacy Protection) Act 2012, the APPs, the Social Security Act 1991, and relevant state/territory laws.

Our core work includes:

- Representation and advocacy
- Member support and development
- Influencing government and policy
- Partnerships with government and community
- Supporting job seekers, learners, and employers
- Organisational development and industry tools
- National events and networking

3. Personal Information Collection

Personal Information includes names, addresses, phone numbers, emails, and similar data. The Alliance will only collect personal information by fair and lawful means.

3.1 The Alliance's Obligations

We comply with the 13 Australian Privacy Principles (APPs) in the Privacy Act 1988 (Cth) (Privacy Act), covering collection, use, disclosure, access, storage and disposal of personal information. We also follow the Spam Act 2003.





3.2 Purpose

The purpose for which The Alliance collects, holds and discloses personal information is to manage membership, support services, host events, conduct research, and deliver training. This may include working with non-members, partners and government. Uses include:

- Managing memberships and renewals
- Sending publications and reports
- Running training, events, and networking opportunities
- Conducting surveys and research
- Recruitment, payment processing, and complaints resolution

4. Direct Marketing

With your consent, The Alliance may send you information about our services, events, or partner offerings. Consent may be collected through our forms, website, or social media channels.

You can choose to stop receiving these communications at any time, at no cost, by contacting us at connect@nieta.org.au or by using the unsubscribe option provided in our emails.

5. Information and Data Collected

5.1 General Information

We collect information including:

- Name, contact details, organisation info
- Membership details, dietary/accessibility needs
- Event attendance, sponsorship details
- Employment applications
- Media, academic, and expert contacts

5.2 Sensitive Information

We collect sensitive data only where necessary and with consent or where required by law. This may include:

- Cultural identity
- Health/disability info for event support
- Medical records (e.g. for staff)
- Working With Children and police checks





6. Collection and Storage

6.1 Collection Methods

We collect data via email, phone, forms, events, online, and third parties (e.g., contractors, government, marketing providers).

6.2 Notices

We will inform you of why we collect information, how it will be used, and who it may be shared with.

6.3 Unsolicited Information

Unsolicited personal information will be destroyed or de-identified unless legally required or useful.

7. Disclosure

We may disclose personal information to third parties (such as payment processors, training providers, IT services, and government departments) where necessary to deliver our services, with your consent, or as required by law.

8. Data Quality and Security

8.1 Accuracy and Protection

The Alliance takes all reasonable steps to ensure that the personal information we hold is accurate, complete, up to date, and protected from misuse, loss, or unauthorised access. You can help us by notifying us promptly of any changes to your details.

8.2 Security Measures

We use secure IT systems, encryption, locked storage, and access controls. Staff are trained in privacy obligations.

Personal information is stored securely in Australia and through trusted cloud service providers that meet industry standards for data protection. Access to personal information is restricted to authorised staff and contractors who require it to perform their duties, and all staff are trained in their privacy obligations.

Payment security online and invoice transactions follow industry security standards.



Website and third-party links We can't guarantee website transmission security. Use alternate contact methods if concerned. Linked third-party websites have their own privacy terms.

9. Access and Correction

You can request access to or correction of your personal information by contacting connect@nieta.org.au.

If we decline your request, we'll provide written reasons and outline your complaint options. You may request a statement be attached to disputed data.

We aim to respond to requests within 30 days.

10. Complaints

To lodge a complaint, contact our Privacy Officer at connect@nieta.org.au. We will acknowledge your complaint promptly and aim to resolve it informally within one week. If unresolved, you may be asked to complete a formal complaint form. Complaints are generally resolved within 30 days. We'll inform you of outcomes and actions taken. If unsatisfied, you may contact the Office of the Australian Information Commissioner.

11. Data Retention

We retain personal data only as long as required for its purpose and under applicable laws.

12. Further Information

Further information – for questions or concerns, contact **connect@nieta.org.au**